Hanford prepares for long-term stewardship

After more than two years of interaction with stakeholders and tribal nations, Hanford has produced a strategic-level document that discusses the care and monitoring of Hanford after the Environmental Management cleanup mission has been completed.

The document helps to resolve external parties' concerns regarding Hanford's safety after the Department of Energy completes cleanup activities. The document was designed to be useful in the near term by including information on activities that need to be accomplished to ensure a timely and successful turnover to a new DOE component or owner.

Jim Daily, DOE's chief architect of the plan, described the process used in generating the plan as unique. "This is the first time that DOE went to its stakeholders with no preconceived ideas," Daily said. "Highly interactive workshops were held with tribal nations, the Hanford

win-win situation."

As part of the Department of Energy's obligation to maintain stewardship of the Hanford Site after the cleanup is done, close monitoring of the site's groundwater will continue.

workshops were held with tribal nations, the Hanford
Advisory Board and other stakeholders over a two-year period, and we ended up with a

The resulting document is the culmination of a collaborative process in which everyone learned and everyone won, according to Daily. The *Hanford Long-Term Steward-ship* document helps to define the strategies and activities necessary for the Hanford Site to thoughtfully transition to long-term stewardship at the completion of the cleanup mission, ensuring continued protection of human health and the environment.

The transition-preparation actions will help to ensure the following:

- that DOE's commitment to meeting its long-term, post-cleanup obligations is reaffirmed and that its planning efforts to comply with these obligations are visible
- that the interface between the cleanup mission and the Long-Term Stewardship program will be clearly defined
- that potential impediments to a safe and timely turnover from cleanup to long-term stewardship are anticipated, and a programmatic risk-management approach is developed and implemented.

Hanford prepares for long-term stewardship, cont.

As cleanup progresses, the surface "footprint" of the site will shrink. However, some residual contamination will remain below soil covers, engineered "caps" will cover waste-disposal sites, and it is anticipated a significant amount of contaminated groundwater will remain.

As a result, DOE will be required to maintain and monitor the soil covers, engineered caps and an extensive network of groundwater-monitoring wells. In addition, DOE will need to limit access to the site as appropriate and prevent unauthorized excavations and groundwater use. These are just a few of the obligations that the Long-Term Stewardship program will address to protect human health and the environment after the cleanup mission is accomplished.

The document will be used as an internal DOE management tool and is being incorporated into the Richland Integrated Management System, known as RIMS.

"This document is considered to be one that will continue to be evaluated and updated as we benchmark to determine best practices and adopt them as appropriate for Hanford," said Daily.

To view the document, go to the Web site http://www.hanford.gov/Longterm.html. ■

Farewell words to the *Reach*

Guy Schein, DOE Richland Operations Office, Office of Communications

For many of us, the *Hanford Reach* has been a part of our working lives for the past 13 years. It has reported on our successes and failures in cleanup and safety, highlighted the human aspects of our mission, and provided important information about recreational activities, vanpools, meetings, classes and shoemobile visits. We have come to depend on this friendly, useful communications vehicle to help us work efficiently and safely.

The first Monday without the *Reach* will be a disappointment. I know that I will miss it. Along with you, I have looked forward over the years to the pictures and stories that detailed the operations of the entire site, not just of one Department of Energy office or a single contractor. Without the *Reach*, it will be more challenging to keep up with what our fellow Hanford workers are accomplishing on other projects.

I would like to give everyone an opportunity to say farewell to the *Reach* in print, so I have asked the editors to devote an entire page (or whatever it takes) in next week's final edition to farewell messages from employees. You may share your thoughts, your thanks or your memories of the *Reach* by sending them by e-mail to *Hanford Reach (on site) or hanford_reach@ rl.gov (from off site) by noon Tuesday, Sept. 23.

Your comments will become a part of the *Reach* archives and of Hanford's history. ■

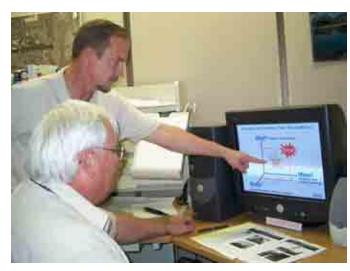
HANFORD REACH Page 3 September 22, 2003

Central Plateau focuses on reducing errors

Karen Welsh, Fluor Hanford

The Central Plateau Remediation Project has taken a new approach in creating a safer working environment for its employees.

Lou Simmons, director of Technical Support for the project, attended a training session last year at the Plutonium Finishing Plant. The training was based on the Institute for Nuclear Power Operations program called "Human Performance Improvement." Among the several components of the training was a module called "Error Reduction," which focused on the concept that the precursors to many of our injuries and incidents in the field are directly related to human errors.



Paul Gravelle (standing) and Bill Smith discuss one of the slides from Central Plateau Remediation Project's new Web-based error-reduction training program.

Simmons was so impressed with the error-reduction theory and its potential for direct performance improve-

ment that he decided to develop a training program for his project that emphasized this concept.

"I felt that the focus on error reduction and the factors involved in human performance improvement are integral to safe and efficient work as we continue towards our cleanup mission at the Hanford site," said Simmons. "As we transition from an operational status to deactivation and decommissioning, it's imperative that our workforce use practical concepts to reduce errors as well as following procedures when performing their work. Defense in depth is shifting to become more dependent on error-free performance by the individual and less reliant on engineered safeguards."

Simmons assembled a team of individuals who developed a Web-based training program that employees of the Central Plateau Remediation Project could access from their personal computers and complete at their convenience. The team members involved included Simmons, Paul Gravelle, Paul Polus, Bill Smith and Barbara Williams.

The group developed a PowerPoint presentation titled "Human Performance Improvement – Error Reduction." The 42-slide presentation focuses on the concept that, by understanding that humans *will* make errors, employees can be trained to concentrate and be more attentive in unfamiliar situations. They will perform better, work more safely, comply with procedures more often and improve their efficiency.

Williams, who narrates the PowerPoint presentation, said, "In our culture, error reduction is a good message to convey to our new D&D world. We need to concentrate on 'what-ifs' in pre-planning. Asking the what-if questions is another line of defense in catching errors as our workers deal with constantly changing hazards."

Continued on page 5.

Central Plateau focuses on reducing errors, cont.

Gravelle, who developed the PowerPoint slides for the error-reduction training along with Smith, thinks this message is important for people, especially when encountering unknowns. "As we tear down some of the buildings on the Hanford Site that were erected in the 1940s, there may be changes in configuration that may not have been captured on blueprints," he said. "We can't continue to only follow written procedures — we need to also think outside the box."

To Smith, the reduction theory is a deterrent to Pavlov's theory, which is based on routine responses to certain situations. "We need to be performing work in a 'thinking' state, not just a 'doing' state," Smith said.

Larry Olguin, vice president of the Central Plateau Remediation Project, supports his organization's new training. "This isn't just another flavor-of-the-month type of training program," said Olguin. "It has a proven track record of success in reducing human errors and it is very appropriate for today's challenges of higher performance and zero accidents. It's applicable to all employees regardless of their job functions and should be incorporated into every work activity we perform."

The Human Performance Improvement – Error Reduction Training Web site is accessible through the Hanford Intranet, on the Central Plateau Remediation Project link under CP Programs. Click on "Training" and "Error Reduction." Questions may be directed to Lou Simmons at 373-1150 or via e-mail.■

HANFORD REACH Page 5 September 22, 2003

The importance of implementation at the 'ME' level



by
Reed Kaldor
Fluor Hanford

A lot has been written about the implementation of the Integrated Safety Management System at various levels of Hanford projects, facilities and activities. But what about the most important level of all — the ME level. Yes, that's "me," as in you and me.

This is the level where the safety analyses and environmental assessments have been prepared, permits have been obtained, job hazard analysis has been completed, work instructions and procedures have been finalized and pre-job reviews have been conducted. The work is ready to begin.

Now it is up to me to enter the job location, and to stop and think for a moment of all that stuff that I have heard and read to this point and what it means right now. Remember those tripping hazards we noted in the job hazards analysis — where are they? Am I paying attention to avoid them? How about that item I have to lift — how heavy is it? Can I really lift it safely? Am I in a good ergonomic position to move it? Have I looked around enough to know there are no obstructions in the way? Should I really have some help?

This is the ME level. It is not defined in the ISMS policies, descriptions and guidance documents, but it's truly where the rubber meets the road. It is how we stay safe and go home healthy to our families each night. The ME level applies to all of us, no matter what our position or function, and we can incorporate it throughout our daily activities. The engineer can ask, "Have I really designed safety into my structure or process?" The work planner can ask, "Are the instructions and procedures complete and understandable?" The manager or supervisor can ask, "Have I provided clear direction and resources needed to safely perform the work?" The craft worker can ask, "Do I understand the job and the controls (personal protective equipment, for example) established to ensure it can be performed safely?"

ISMS — and VPP, too, for that matter — is something that we just do. It has been proven to work. We may not fully realize that we're doing it, because nobody is spouting acronyms and preaching guiding principles or core functions the whole time. But it is occurring at all levels. This is not to say that we can't do our work better and safer and continuously strive for improvement — we can.

Nearly every aspect of our jobs presents us with the opportunity to integrate considerations for environment, safety and health into the work we plan and do. Even something as simple as ME holding a handrail when going down a set of stairs is implementing ISMS and VPP.

ME is not an acronym. It's the most important personal pronoun in our safety programs. ■

Hanford chapter of NMA wins multiple national awards

After finishing as the number-one chapter (out of 120 in the U.S.) of the National Management Association in the 2002 awards competition, the Hanford chapter has again earned a number of top honors.

In a recent letter to 2003 chapter President Ed Schwier, a Fluor Hanford accounting manager, NMA's 2003 recognition chairman Alan Fertig wrote, "Congratulations to you and your entire team at the Hanford chapter for having achieved the 2003 NMA Outstanding Chapter Award. This is quite an accomplishment, requiring organization, cooperation and dedication by everyone working toward this common goal."



The National Management Association's Hanford chapter and Columbia Basin Area Council won community-services recognition for their American Enterprise Speech Contest held last April. Left to right are chapter President Ed Schwier, first-place winner Sahar Zuberi, second-place winner Peter Scherpelz, and the winning third-place

Fertig also wrote, "The NMA awards program was established to recognize those chapters that exhibit truly exemplary programs and activities. By knowing the criteria for each award in advance, chapters may elect to strive for any or all three award levels. While achievement of an award is truly admirable, the real honor comes in knowing that you have provided a professional chapter environment for your colleagues. Keep up the good work!"

But the Outstanding Chapter isn't the only award garnered this year. The Hanford chapter newsletter, the *Leading Edge*, won first place in the 2003 NMA Publications Contest. The chapter also earned a first-place Community Services Award, presented to chapters that have excelled in creativity and innovation in community and civic activities. The Hanford chapter provides volunteers for the Salvation Army's Angel Tree during the holiday season and hosts an annual fashion show to support area youth activities.

The Hanford chapter achieved an "outstanding" rating in every category of the awards competition, including administration, growth, community service and membership services, a category that includes professional development.

Schwier and 2004 chapter President Craig Anderson of CH2M HILL are currently in Detroit for the 2003 National Conference Recognition Luncheon. The Columbia Basin Area Council, which oversees the three separate NMA chapters in the Tri-Cities, qualified as an "outstanding council" for 2003. Terry Winward of Fluor Hanford is the council president for 2003, and Schwier will be the council president for 2004.

To learn more about NMA and its mission to provide management and leadership-development opportunities, visit the Chapter 395 Web site at http://nma1.org/chapters/395/. General membership meetings are held on the second Wednesday of every month at 6 p.m. at the Richland Red Lion.

ORP achieves major tank-waste milestone

The U. S Department of Energy Office of River Protection and tankfarm contractor CH2M HILL Hanford Group have beaten a deadline to remove 98 percent of the pumpable liquid wastes from 29 single-shell storage tanks at Hanford. CH2M HILL workers surpassed the 98 percent mark on Aug. 31.

The contractor has been removing pumpable liquids from single-shell tanks on an aggressive schedule since deadlines in a federal court consent decree were put in place. The consent decree requires removing 98 percent of the pumpable liquid in 29 tanks by Sept. 30. Pumping has been completed on 20 tanks so far, and the remaining tanks are in various stages of pumping or retrieval operations.

"We're seeing the results of the accelerated cleanup agreement we have with the State of Washington," said ORP manager Roy Schepens. "Over the past year, we've had a host of early starts and completions on critical projects in Hanford's tank farms and at the Waste Treatment Plant construction site. We are meeting and beating these milestones in a safe and quality manner, which is still our guiding principle for doing work at Hanford."

The volume of waste pumped from the tanks recently passed three million gallons since the agreement was put in place. The liquids are being transferred into Hanford's 28 newer and safer double-shell tanks.

"The successful completion of this milestone is a testament to the dedication and commitment of the ORP and CH2M HILL workers who have accepted the responsibility for getting the job done," said Ed Aromi, president and general manager of CH2M HILL Hanford Group.

Approximately 50,000 gallons remain to be pumped from the single-shell tanks under the consent decree. The legal deadline for pumping the liquids is Sept. 30, 2004, and ORP and CH2M HILL are forecasting completion of the work by April 2004. ■

DOE fines CH2M HILL Hanford Group for nuclear safety violations

The Department of Energy has issued a proposed civil penalty of \$82,500 to Hanford's tank-farm contractor, CH2M HILL Hanford Group, for alleged violations of nuclear safety requirements. The violations did not result in actual harm to workers or the environment.

There were three areas of violation — work processes, quality improvement and information requirements — that took place in the Hanford tank farms. DOE investigators found that tank-farm workers inadvertently shut off the leak detector in Hanford's AN Tank Farm and then failed to accurately indicate their status; overfilled dilution tanks, causing spills of water onto contaminated soil, and did not report two of the spills; and failed to control the movement of vehicles and equipment onto and around the underground tanks.

Each of the three violations carries a proposed civil penalty of \$27,500 — for a total proposed penalty of \$82,500. In its proposal letter, the Energy Department notes that recent corrective actions have been both aggressive and comprehensive and resulted in mitigating the maximum civil penalty. The preliminary notice of violation will become final in 30 days unless the violations are denied with sufficient justification.

The Price-Anderson Amendments Act directed DOE to develop and enforce nuclear safety rules with its contractors. Additional information on this action and other aspects of the enforcement program will be available via the Internet at http://tis-nt.eh.doe.gov/enforce.





XP Project Home Page http://www.rl.gov/xp

XP Migration Project

E-mail questions to: ^Windows XP Project

Frequently asked questions about Windows

The migration to and use of Windows XP has prompted a number of questions. Here are a few of the more frequently asked questions and the answers:

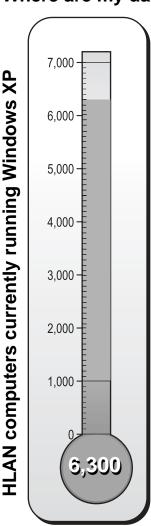
Why can't we keep Windows 98?

Microsoft has stated that it will no longer provide support, including answering questions and the implementation of security and functionality fixes, for our current production products — i.e., Windows 98 and Windows NT. In addition to the support issues, these new products include enhancements to system security, stability and compatibility with today's current hardware.

Why do I have to reload my applications?

The User State Migration Tool — the tool that is being used to convert the workstations to Windows XP, does not support the migration of applications. Of all the commercial off-the-shelf products that perform migrations to Windows XP, none of them provides the ability to migrate applications.

Where are my data?



After migrating your computer to Windows XP, you will find your data files in a combination of three places:

- **My Documents** This grouping of files consists of all files that were in the C:\My Documents, C:\Windows\Desktop, and C:\Windows\Favorites folders. These files were moved from their original operating system location to their respective location in Windows XP.
- Common Files This grouping of files consists of site forms, word processing, spreadsheet, presentation, Outlook and Acrobat files from your computer that were not in your "My Documents" folder. The upgrade process collected these files together and placed them into a Common Files folder. For example, Office files that you'd been saving in the C:\Temp folder will be in this folder. You'll find a shortcut to this folder on your Windows XP Desktop.
- C:\ComputerName.ZIP The Windows XP upgrade process searched your entire hard drive, looking for files that didn't meet the requirements of My Documents and Common Files. It then excluded known system files, and placed the resulting set of files into a file called ComputerName.ZIP, where ComputerName is the property number of your workstation. You'll find files in the ZIP file that may or may not be data files. For example, a WordPerfect document that you may have saved with a non-standard extension (i.e., .BOB, or .DAN) will be stored in this file.

For a more comprehensive look at the information mentioned in this "Where are my data?" section, refer to the frequently asked questions page of the Windows XP Web site, found at http://www.rl.gov/xp/faqs.asp. Here you'll find additional information on exactly what file extensions were taken when compiling the Common Files folder, and information on getting your data files out of the ComputerName.ZIP file.

XP consultants will be in the area and available to assist users migrating to Windows XP and Office XP in 4710 on Sept. 23 and in 2750-E on Sept. 24.

Non-union, non-management employee position open on HAB

The Hanford Advisory Board is looking for some assistance from a dedicated, thoughtful, Hanford employee with a passion for cleanup to fill a vacancy on the board. If you would like to share your insights as a Hanford worker with the Northwest's Hanford stakeholders, consider applying for the HAB's non-union, non-management employee member position.

The Hanford Advisory Board is a federal advisory committee tasked with advising the Department of Energy, the Washington State Department of Ecology, and the U.S. Environmental Protection Agency on cleanup decisions. The HAB is independent, non-partisan and represents the broad community affected by Hanford cleanup issues.

HAB and its committees meet periodically throughout the year to gather information and provide a forum for Hanford managers to discuss current cleanup challenges. There are two non-union seats on the HAB and each seat has one alternate. Alternates have the same standing on the HAB as primary members. One alternate seat is vacant. If you are interested in applying for the seat, contact any of the following current non-union, non-management HAB members, Susan Leckband, Jeff Luke or Garianne Gelston.

To get an application, visit http://www.ecy. wa.gov/programs/nwp/pdf/habempnom. pdf and print a copy, or call Max Power of Ecology at (360) 407-7118 or Dennis Faulk of EPA at 376-3883. Applications will be accepted through

Oct. 14.

Let Skills Lab help you brush up on your punctuation, grammar, spelling, writing

This fall, the Skills Enhancement Lab will conduct half-day presentations to help you brush up on your punctuation, grammar, spelling and writing skills. All sessions will be held from 7:30 to 11:30 a.m. in room 31 of the Volpentest HAMMER Training and Education Center Administration Building on Horn Rapids Road. There is no charge for any of the classes listed below, but spaces fill quickly, so reserve a seat now by calling Kathy Dechter in the Skills Lab at 376-3250.

- **Painless Punctuation** Thursday, Oct. 30. Participants will learn to cure comma-itis; use colons and semi-colons properly; handle exhausted apostrophes; tackle the lowly hyphen; review fragments, comma splices and run-ons; and review must-know key rules.
- Goof-Proofing your Grammar Thursday, Nov. 6. Participants will learn to recognize and correct the most frequent grammatical goofs: pronoun problems; mangled modifiers; easily confused, misused and abused words; proper use of who/whom, lie/lay, bring/take, who/which/that; pronoun-antecedent agreement; subject-verb agreement; parallel phrasing; and must-know key rules.
- Successful Spelling Thursday, Nov. 20. Learn crucial key rules for spelling more than 4,000 words correctly. Review common spelling demons and learn to spell them correctly. Master the "terrible 10"—the 10 most often misspelled words and clarify commonly confused words. Best of all, get memory tricks to help you remember what you learn.
- Successful Business and Technical Writing Thursday, Dec. 4. This light-hearted workshop teaches the essentials of successful business and technical writing through relevant exercises. Learn effective ways to structure a document for impact, pinpoint audiences, identify purposes, organize information efficiently and clearly, eliminate gobbledygook, format documents for more impact and edit your own and others' work. In short, learn to produce clear, readable documents that do the job right. Suggested prerequisites: Painless Punctuation and Goof-Proofing Your Grammar.

Flu season is on the way

Mark your calendars to get your flu shot

According to the calendar, summer is over, and many of us are looking forward to the fall. But there is another, less desirable, season on the horizon — the flu season — and it typically starts in November and lasts through April.

Influenza, also known as the flu, is a contagious disease that is caused by a virus. It attacks the respiratory tract in humans (nose, throat and lungs). While vomiting, diarrhea and being "sick to your stomach" can sometimes be related to the flu — particularly in children — these problems are rarely the main symptoms of influenza.

The flu is also different from a cold. It comes on suddenly and may include these symptoms:

- Fever
- Headache
- Tiredness (can be extreme)
- Dry cough
- Sore throat
- Nasal congestion
- Body aches.

Each year, 10 to 20 percent of the residents of the United States get influenza. Every year in the U.S. around 114,000 people are admitted to a hospital as a result of the flu. An average of 36,000 people a year die from it.

Anyone can get the flu, and serious flu-related problems can occur at any age. People over 65, people (of any age) with chronic medical conditions, and very young children are those most likely to get complications from influenza. Pneumonia, bronchitis, and sinus and ear infections are three examples of such complications.

The flu can make chronic health problems worse. For example, people with asthma may experience asthma attacks while they have the flu, and people with chronic congestive heart failure may experience a worsening of this condition triggered by the flu.

The flu is spread when a person who has it coughs, sneezes or speaks and sends flu virus into the air, and other people inhale the virus. The virus enters the nose, throat or lungs and begins to multiply, causing symptoms of influenza. Less often, flu is spread when a person touches a surface that has flu viruses on it — a door handle, for instance — and then touches his or her nose or mouth.

Symptoms start one to four days after the virus enters the body. A person can spread the flu for a full day before he or she feels sick and can continue to be contagious for three to seven days after symptoms have started. Children can pass the virus along for

Continued on page 14.

Mark your calendars to get your flu shot, cont.

more than seven days. Some persons can be infected with the flu virus but have no symptoms. Those persons can still spread the virus to others.

If you have the flu, rest, drink plenty of liquids, avoid using alcohol and tobacco, and take medication to relieve the symptoms.

If your children or teenagers have the flu, *do not give them aspirin* without first speaking to your doctor. Giving aspirin to children and teenagers can cause a rare but serious illness called Reye syndrome. Young people with the flu should get plenty of rest, drink lots of liquids and take aspirin-free medicines to relieve the symptoms.

Since influenza is caused by a virus, antibiotics won't cure it. The best way to prevent the flu is to get an influenza vaccine (flu shot) each fall, before flu season. The Hanford Environmental Health Foundation is preparing for flushot clinics in October. See the schedule on this page to find out when and where you can get your flu shot.

This article was excerpted from the Centers for Disease Control Web site at http://www.cdc.gov/ncidod/diseases/flu/fluinfo.htm. For more information on the Hanford Site flu-shot clinics, call the HEHF flu-shot hotline at 376-1000. ■

Flu-shot schedule on page 15.

2003 Flu Immunization Schedule

Area	Clinic Date	Time	Location
Battelle	Monday, Oct. 13	9 a.m3 p.m.	Battelle Auditorium
Battelle	Tuesday, Oct. 28	9 a.mnoon	Battelle Auditorium
200E Area	Tuesday, Oct. 14	9 a.m2 p.m.	2101-M, Cosmos/Bijou Room
200E Area	Thursday, Oct. 30	10 a.m1 p.m.	2101-M, Cosmos/Bijou Room
Federal Building	Wednesday, Oct. 15	9 a.m2 p.m.	825 Jadwin, room 142
Federal Building	Wednesday, Oct. 29	9 -11 a.m.	825 Jadwin, room 142
100K Area	Thursday, Oct. 16	6 a.mnoon	MO-500, Conference RoomWest
200 West Area	Monday, Oct. 20	6:30 -9 a.m.	MO-250
200 West Area	Wednesday, Oct. 22	9 a.m2 p.m.	MO-287,Conference Room A111
200 West Area	Wednesday, Oct. 29	1-5 p.m.	HEHF Health Care Center, 2719
300 Area	Monday,Oct. 20	11 a.m3 p.m.	3763, Conference Room
100N	Tuesday, Oct. 21	6:30 -9 a.m.	1103N Conference Room A & B
Bechtel	Tuesday, Oct. 21	11:30 a.m 2:30 p.m.	3350 George Washington Way, Assembly Room
2440 Stevens Center	Thursday, Oct. 23	9 a.m2 p.m.	Conference Room 1200
400 Area	Monday, Oct. 27	10 a.m1 p.m.	4710-A, conference room (Only employees working in this secured area may participate)

HANFORD REACH Page 15 September 22, 2003

Changes on the horizon for Hanford eStore

Representatives of Fluor Hanford's eStore Support and Asset Control organization have formed a commodity-management team under the direction of Rich Meyer of Fluor Hanford Supply Chain Operations and Support.

The goals of the team are as follows:

- "Right-size" the General Supplies Inventory, recognizing that customer requirements are changing as the focus on decontamination and decommissioning work increases
- Identify commercial equivalents for items (gloves and clothing, for example), reducing and eliminating Hanford-specific items where such uniqueness is no longer warranted
- Enable end users to procure more items via the eStore or other simplified avenues. For example, items such as rain gear and zip-lock bags are no longer available from GSI, but can be purchased through the eStore.

Although ordering methods will change, Procurement assures end users that they will be informed of upcoming changes and will always have a mechanism for obtaining the materials they need.

The eStore Support Team also announced a new contract with Pacific Office Solutions — a local, small, woman-owned HUB Zone business — for lab and safety products. The company has teamed with VWR International to provide these items. The current agreement with Fisher Scientific expires on Oct. 12, and the new agreement will go on eStore starting Oct. 13. Starting Oct. 13, end users will have their choice between Fisher Scientific and VWR for ordering chemicals.

Training opportunities

P-Card holders are invited to meet the Pacific Office Solutions and VWR representatives and learn how to use their eStore site for ordering lab and safety products by attending one of the following training sessions at 2430 Stevens Center, room 121:

Oct. 131:30 - 2:30 p.m.

Oct. 133 - 4 p.m.

Oct. 141:30 - 2:30 p.m.

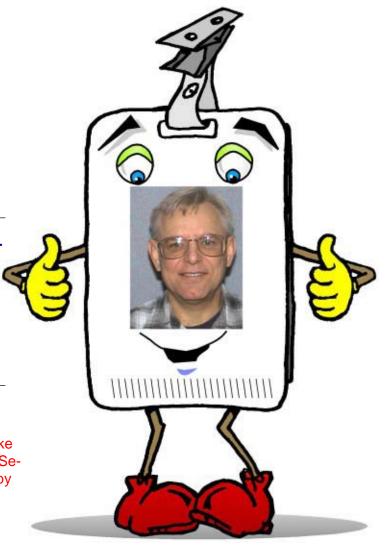
Oct. 143:- 4 p.m.

For more information or to reserve your spot for the training session, send e-mail to ^eStore Support. ■

LaPlante meets Security Ed Challenge

Congratulations to Danny LaPlante of CH2M HILL, winner of the Sept. 8 Security Ed Challenge, "Official Use Only." LaPlante won a MiniMag light for correctly answering that general information concerning site cleanup does not meet the sensitivity criteria for OUO.

If you have any challenges you would like Security Ed to consider, e-mail them to Security Ed at ^Security Ed or send them by plant mail to Security Ed at L4-09.





Letters

Employees are invited to write letters of general interest on work-related topics. Anonymous letters will not be printed. We reserve the right to edit letters or not to accept letters for publication. Send your letters to the

Reach, B3-30, or to *Hanford Reach on e-mail. Include your name, company, work group and location. Opinions expressed are those of the author and not of DOE-RL, ORP or their contractors.

Thank you

My family and I would like to extend our deepest appreciation to all our friends and to my co-workers who contributed personal-time-bank hours and raised funds to help my family and me through the difficult times last year. I would also like to thank the managers at Fluor Hanford and CH2M HILL for their utmost cooperation. All the support we received was heartfelt.

I could not have survived the painful and heart-breaking ordeal of losing my wife without all of your caring support and your generosity. Without a doubt, this is the finest group of people I have ever had the privilege to work with. I hope in the future I am able to repay your generosity. God bless all of you and thank you so much again.

William Johnson Fluor Hanford

News for all employees needed

I am so sorry! Sorry to learn that the only Hanford Sitewide communications vehicle is ceasing publication. I applaud the contractors for producing separate "newsletters" for their employees. However, as an employee *and* someone who has four generations of family living within spitting distance of the site, I'm concerned about overall Hanford Site cleanup.

You have done a great job in bringing Hanford news to site employees (regardless of the company they worked for) and you will be missed. *Au revoir*.

Susan Leckband Fluor Hanford

Why not publish electronically?

I hate to see the *Hanford Reach* no longer available. How do we know what is going on with the rest of the site? Why can't the *Hanford Reach* be published and available electronically and just do away with the paper version?

Just my two-cents worth — thank you for all your years of service.

Teresa Schlotman Pacific Northwest National Laboratory

Dismayed

I read with some dismay that the *Reach* will be ceasing publication. As the Hanford Site has become more and more divided among Department of Energy offices and contractors, the *Reach* was one of the few places where employees could obtain site-wide information, lessons learned and other valuable information. In the future we'll have to rely on informal networks to get such information, not always the most reliable method.

Rick Engelmann Fluor Hanford

Loss of connectivity

Sorry to hear you'll be ending publication soon. Hanford is fragmented with multiple contractors, missions and priorities. The individual contractor publications, largely parochial in nature and rah-rah in spirit, in sum cannot attain what the *Reach* has provided.

We work best when a feeling of community of people exists, within the framework of site integration. For example, when I read of personal-time-bank transfers, it lets me know who's sick and needs comfort. When I read of site progress, I'm reminded of the people I know who pulled it off. When I read of site struggles, I'm reminded how I fit in and can contribute to the turnaround. The *Reach* provides all this without regard for what company is involved.

Without the *Reach* pulling these and many other common aspects together for us, I'm afraid we'll lose essential bits of connectivity and effectiveness.

Congratulations on a job well done. I am looking forward to the return of the *Reach*.

Thomas Tomaszewski CH2M HILL Hanford Group

A waste of time, effort

I think that getting rid of the *Hanford Reach* would be a terrible waste of time and effort. With the other contractors printing their own newsletters, we will have to read and go through all the newsletters on site. As of today, I only need to go to one source for Hanford Site information. Right now, for example, if you are in a vanpool and want to advertise that you need more riders, you only have to go to the *Reach*. Who knows how many publications you will have to contact for future advertisements?

Please don't let a good newspaper die. Also think of the additional cost each contractor must incur, not to mention the extra expense of paper.

Lyle Zeigler CH2M HILL Hanford Group



Classes

D2000 PROTRAIN offers training Crystal Reports 8

- Introduction, Sept. 29
- Advanced, Sept. 30

MS Project 2000

- Beginning, Sept. 22
- Intermediate, Sept. 23

Windows XP Upgrade — Sept. 26

For more information, contact Sarah at 375-0414 or at sarah@protrainsys.com. Group discounts are available.

LMIT sponsors Quantitative Management course

Lockheed Martin Information Technology will host "Quantitative Management," a course conducted by the Software Productivity Consortium, on Oct. 14-15 at the Consolidated Information Center at Washington State University Tri-Cities. The instructor is David Card, an SPC fellow. The course cost is \$150. For more information about the course, or to register, contact Kelly Layfield of LMIT at 376-6785.

Professional development classes offered in fall

The Tri-Cities Technical Council, an organization that represents local professional societies, will sponsor continuing education and professional development courses to be held 8:30 a.m. to 5 p.m. in the Royal Hotel and Conference Center in Richland. The following courses are scheduled for fall:

- **Heat Stress** Oct. 24. The cost is \$295 for American Industrial Hygiene Association members and \$375 for non-members.
- **Design-Build Contracting** Oct. 24-25. The cost is \$895 for American Society of Civil Engineers members and \$1,095 for non-members.
- Automatic Control (Advanced) Oct. 24-25. The cost is \$795 for American Institute of Chemical Engineers members and \$955 for non-members.
- Effective Communication Oct. 24-25. The cost is \$795 for AIChe members and \$955 for non-members.
- Hazards and Operability (HAZOP) Studies Nov. 7-8. The cost is \$795 for AIChE members and \$955

for non-members.

- Practical Project Evaluation: Cost Estimating Nov. 7-8. The cost is \$905 for AIChE members and \$1,055 for non-members.
- Essentials of Chemical Engineering for non-Engineers – Nov. 7-8. The cost is \$795 for AIChE members and and \$955 for non-members.
- Investigating Process Safety Incidents Nov. 7-8. The cost is \$795 for AIChE members and \$955 for non-members.
- Shortcut Problem Solving Nov. 21-22. The cost is \$795 for AIChE members and \$955 for non-members.
- **Time Management** Nov. 21-22. The cost is \$795 for AIChE members and \$955 for non-members.
- Managing in a Technical Environment Nov. 21-22. The cost is \$795 for AIChE members and \$955 for non-members.

Registration is due four weeks ahead of the course date. Students will earn Continuing Education Units or Certification Maintenance points. To register for the AIChE courses, send checks to the Columbia Valley Section of AIChE, P.O. Box 305, Richland, WA 99352. To register for the ASCE courses, send checks to Tri-Cities Technical Council, P.O. Box 1483, Richland, WA 99352. For more information or to register for the AIHA courses, contact Marve Hyman at 375-0222.

Resource Training Institute, LLC, offers courses

The Resource Training Institute, LLC, will offer "Accelerated Cleanup Site Closure: Integrating Regulatory and Administrative Activities" on Dec. 2-3. The cost is \$490.

To register, contact the RTI registrar at (803) 652-8830 or at registrar @rtii.org. For the full course schedule, visit http://www.rtii.org.

Features continued on next page.



Calendar

Recycling seminars scheduled Sept. 24

The CH2M HILL North Employee Accident

Prevention Council will present a recycling seminar on Wednesday, Sept. 24. Guest speaker Gail Baasch of the City of Richland will address the following topics: the need for recycling, what products can be recycled (including computers and tires), litter laws, disposal requirements for fluorescent light bulbs and upcoming recycling programs in the Tri-Cities. For more information, contact Sheila Wells at 373-3469 or at Sheila_M_ Wells@rl.gov. The schedule for the seminars is:

• 2440 Stevens rooms 1305 A and B 8-9 a.m.

• 2750-E room B103

10:30-11:30 a.m.

• 2704-HV room G206

12:30-1:30 p.m.

• MO-281 room 112

2:30-3:30 p.m.

Stuffed-animal sale to benefit ADA

CH2M HILL Hanford Group employees are selling beanie animals to raise funds for the American Diabetes Association Walk on Sept 27. The USA Ride assortment, — a bear, a dog and a pig — are \$5 each and the bumblebee/ladybug bears are \$10 a pair. These stuffed animals make great presents for children. You can purchase these stuffed animals and arrange for CH2M HILL to donate them to hospitalized children. You may purchase the beanie animals from Kern Gauntt in 272-AW, Room 8; Shanna Sansom in MO-684, Room 6-B; Laurel McManus in 272-AW, C-104; Pam Aardal in MO-267, Room 9; Kimberly Cutforth in MO-267, Room 9; Kristi Samifua in 2704-HV, Room C212; Theresa Griggs in 2750-E, Room D250; or Dawn MacDonald in 2750-E, Room D252.

Public star gaze slated for Oct. 3

The Tri-City Astronomy Club will sponsor a public star gaze from 7 to

10 p.m. on Oct. 3 at Lynwood Park in north Richland. To find the park, drive north on George Washington Way, turn left on Saint Avenue, go two blocks and turn right on Lynnwood Loop. Telescopes will be available to view Mars, the moon and other celestial objects. Families and children are welcome. If the skies are cloudy, the star gaze will be rescheduled for the next night, Oct. 4, at the same time and location. For more information, contact Roy Gephart at 376-1421 or at roy.gephart@pnl.gov.

Fall blood drives scheduled at Hanford

The American Red Cross will hold the following blood drives this fall:

- Oct. 2 at the Federal Building, 11 a.m.-2:30 p.m. Registration will be in the lobby. The drawing is in the bloodmobile in the parking lot north of the building. Call the Red Cross at 800-787-9691 for an appointment.
- Oct. 21-22 at the Battelle Auditorium. Contact Ram Devanathan at 376-7107 or ramaswami.devanathan@pnl.gov to schedule an appointment.
- Oct. 28, 9:30 a.m.-1 p.m. at Lockheed Martin Information Technology. The bloodmobile will be parked at 2261 Stevens. Call Kelly Layfield at 376-6785 for an appointment.
- Nov. 4, 2-7 p.m. at Columbia Community Church, 150 Gage Blvd. Call 627-2055 for an appointment.

Safety and Health Conference takes place Oct. 3

"Emerging Issues in Safety and Health" is the title of the third Safety and Health Conference Oct. 3, 8 a.m.-5 p.m., at the Volpentest HAMMER Training and Education Center. The Lower Columbia Basin Chapter of the American Society of Safety Engineers, the Tri-City Education Committee of the Pacific Northwest Section of the American Industrial Hygiene Association, and the Northwest Chapter of the System Safety Society are sponsoring the conference. The conference fee is \$125 (\$100 for speakers, \$45 for students). For more information, contact John Cavanaugh at 373-9625 or at john_e_jr_ cavanaugh @rl.gov, or John Hinckley at 371-4408 or at jhinckle@ bechtel.com.

Heart Walk scheduled for Oct. 11

Mark your calendars for Oct. 11, the date of the Tri-

Calendar continued on next page.



Calendar, cont.

Cities Heart Walk. Now in its 11th year, the Heart Walk is the core fund-raising event benefiting the American Heart Association.

AHA's goal is to help reduce coronary heart disease, stroke and risk by 25 percent in Washington by the year 2010. The registration for the walk is at 9 a.m. and the walk will start at 10. Teams of walkers are forming; call your company representative to sign up. At press time the following company representatives had been identified: Calvin Dudney, Fluor Hanford, 373-6267; Bryan Kidder, CH2M HILL, 372-0803; Dale Denham, Bechtel Hanford, 372-9226; Sandra Linfoot, Battelle, 372-6736; and Ann Shattuck, Fluor Federal Services, 376-8456.

Northwest Purchasing Conference Oct. 9-11

The National Association of Purchasing Management-Columbia Basin will host the Pacific Northwest Purchasing Conference Oct. 9-11 at the Kennewick Red Lion Hotel. The conference will feature speakers, workshops, programs and a trade show related to purchasing, materials management and supply-chain management. For more information, consult the conference program Web page at http://www.napmcb.org/Conference/

ASQ meets at Castle Air on Oct. 14

60thPurConf2003.htm.

The Oct. 14 meeting of the local section of the American Society for Quality will be held at Castle Air, at 1846 Terminal Drive in Richland. Castle Air, a small business specializing in heating and air-conditioning sales, installation and repair, was recently honored by the four area Chambers of Commerce with the 2003 Mid-Columbia Small Business of the Year Award. Check-in and networking and a light dinner will start at 6 p.m., with the presentation and tour following at 6:45. The cost is \$8 for ASQ members and \$10 for non-members. Reservations are required and must be received by Oct. 9. Call 372-1442, send an e-mail message to lynn_l_gates@rl.gov, or register via the local ASQ section Web site at http://www.3cities.com/~gates/ASQ614.html. Click on "What's Next" for additional information about the company and the dinner menu.

SHRM sponsors seminar Oct. 16

The Columbia Basin Chapter of the Society of Human Resource Management will sponsor a half-day seminar on Oct. 16 featuring the presentations "Managing Generational Issues in the Workplace" by Larry Hellie and "Motivating and Rewarding Employees During Difficult Times (layoffs, budget cutbacks, etc.)" by John Hankerson. The seminar will be held at the Richland Shilo Inn. The registration fee is \$45 and includes the presentations and lunch. Registration deadline is Oct. 6. Call Josie Villa at 372-4922 to make your reservation.

Deadline for youth patriotic essay contest is Oct. 30

For a third year, the Department of Energy Veterans Advisory Committee and the Hanford Safeguards and Security organizations are teaming with the Hanford Community Diversity Council, the local Veterans of Foreign Wars posts and the VFW ladies auxiliaries to establish a Hanford category in the VFW's Voice of Democracy audio essay competition and the Patriot's Pen essay contest. The two contests are for children in seventh through 12th grades who are related to Hanford employees. The entry forms and specific contest details are available on the VFW Web site at www.vfw. org under "Community Support," or you can contact Jim Spracklen or Guy Schein. The Hanford contest deadline for entries for both the Voice of Democracy and the Patriot's Pen is Oct. 30.

NMA offers FaciliSkills workshops in November

The Hanford Chapter of the National Management Association will host FaciliSkills training on November 5, 12 and 19, 7:30 a.m. – 4:30 p.m. at the Washington State University Consolidated Information Center. The three-day training consists of the following four workshops: "Making the Smart Connection, focusing on relationships; "The Art and Science of Self-Mastery" discussing communication; "Transformational Leadership", teaching team-building; and "Logistics and Process Dynamics" covering problem-solving and decision-making skills. This course will be facilitated by Peak Performance, Inc. Larry Birckhead and Rick Martinez are the instructors. The cost is \$350. For more information and to register, call (866) 294-4587. The registration deadline is Oct. 20. The workshop is open to the public. •



LAST HERO ARTICLES — This is HERO's last advertisement in the *Hanford Reach*, so please check out the Web site at **http://apweb02.rl. gov/phmc/hero/** in the future. At this point we aren't sure how we will advertise, but in the interim, you can get current information from the HERO Web site. The Web page also has a direct link to the HRA discount page.

GENERAL INFO & ACTIVITIES

MAIL YOUR TICKET REQUESTS TO THE APPROPRI-ATE LISTED TICKET SELLER — It saves the ticket sellers' time and your tickets will be sent to you the same day. Do not combine the charge for tickets to two different events on the same check. If you do, it will be returned.

HRA DISCOUNTS — Log on to http://apweb02.rl.gov/hrd/ to see the discounts list.

HERO POLICY FOR NSF CHECKS — Associated non-sufficient fund bank fees will be passed on to check issuers. HERO will not absorb the cost. No personal checks for more than \$250 will be accepted.

HERO-SPONSORED CHRISTMAS PARTY — Fluor Project Hanford team employees, purchase your tickets early this year, as they are sure to sell out with the live entertainment of "Men in the Making." We have a exciting evening planned on Dec. 19 at the Red Lion Hotel in Pasco featuring lots of great door prizes, dancing and a wonderful buffet dinner. The no-host bar opens at 6 pm, dinner is at 7 and dancing is from 8 p.m. until midnight. A photographer will be available. Rooms will be available at the Red Lion Hotel in Pasco. Tickets go on sale soon. Make sure you check the HERO Web site for upcoming information.

CENTRAL WASHINGTON STATE FAIR — Get your discount tickets from HERO. The fair in Yakima runs from Sept 26 to Oct. 5. Ticket prices are \$7.50 for adults (ages 13 & older) and \$5 for youth (age 6-12) and seniors (over 65 years). The ride coupon book (36 coupons/book) is \$15 and the family pack (including two adult and two youth admissions, 36 ride coupons and three \$1-off coupons for food or games) is \$38. Send checks (payable to HERO) to: Sylvia Browning (H7-20), Marta Caballero (S6-74), Jim Hopfinger (S7-39) or Nancy Zeuge (X3-74).

2004 ENTERTAINMENT BOOKS — Entertainment books for the Spokane and North Idaho area are on sale

now. Discounts for the Tri-City Area are also available. The books include discounts at hotels all over the world, and discounts on rental cars, restaurants, travel, entertainment and much more. Send a check made out to HERO for \$30 to Phyllis Roha, H2-14.

DISCOUNTED MOVIE TICKETS — Limit now 10 per purchase. Carmike tickets are \$5 each with restrictions applying only to Sony DDS movies. Regal tickets are \$5.50 each and applicable restrictions are identified in the Tri-City Herald with a star. Yakima Mercy tickets are \$5 each with no restrictions. Regal and Carmike tickets are valid in Seattle and Spokane as well as the Tri-Cities. For Regal or Carmike tickets, send checks (no cash) made payable to HERO to Linda Meigs (H3-12), Tricia Poland (T5-04), Nancy Zeuge (X3-74), Michelle Brown-Palmore (A7-51), Ginny Wallace (S7-03), Cheri McGee (N2-53) or Patti Boothe (T6-04). Sunnyside Movie Theater is now offering tickets for two admissions for one show, for \$10.50 with no show restrictions. These tickets are also good for Ellensburg and Walla Walla. For Yakima Mercy or Sunnyside tickets, send checks (no cash) to Nancy Zeuge (X3-74), Jim Hopfinger (S7-39), Tricia Poland (T5-04) or, for Yakima Mercy tickets only, to Marta Caballero (S6-74).

SILVERWOOD TICKETS ARE AVAILABLE — Discount ticket prices through HERO are \$22.50 for general admission (ages 8-64) and \$11 for children age 3 to 7 years and seniors 65 years and older. Tickets are valid through Sept. 28. Ticket sellers are Linda Meigs (H3-12), Cheri McGee (N2-53), Nancy Zeuge (X3-74), Tricia Poland (T5-04), Marta Caballero (S6-74) and Ginny Wallace (S7-03). Please send your checks (made out to HERO) to any of these ticket sellers and the tickets will be sent to you in plant mail.

TRI-CITY HERO GOLF DAY — Sept. 26 (Friday off), 8 a.m. shotgun start at the Canyon Lakes Golf Course in Kennewick. The cost is \$55 per person, which includes one-half cart, range balls, prizes and greens fees. A steak and salmon lunch will follow. Get your team together. Make your check(s) payable to HERO and send it, along with your team members' names, to Tricia Poland (T5-04) or Pat Jenkins (T5-04).

MT. ADAMS GOLF OUTING — Get your foursomes together for the second annual HERO golf outing at Mt. Adams. Join us for a fun-filled day of golfing in Toppenish at the country club on Sept. 26 (Friday off), with a shotgun start at 9 a.m. There is no need for handicap. The cost is \$55, which includes a barbequed burger lunch, greens fees, one-half cart, goodie bag and prize fund. To sign up, make your check out to HERO and send it along with your group's names to Jim Hopfinger at \$7-39.

HERO continued on next page.



SIX FLAGS WILD WAVES/ENCHANTED VILLAGE TICKETS AVAILABLE — The parks offer 70 acres of non-stop fun for everyone. After a short drive to Federal Way (near Tacoma), enjoy more than 40 exhilarating rides and attractions in Enchanted Village, and then cool down in one of Wild Wave's 14 thrilling waterslides. Ride the surf in the gigantic 24,000-square-foot wave pool! With two parks for the price of one, it's simply the most fun you'll have all year! Discounted tickets are available through HERO for \$21 per person (ages 2 and under are free). To purchase your tickets, send checks (made payable to HERO) to Linda Meigs at H3-12.

UPCOMING TRIPS

- Holiday in Lights cruise Dec. 5-7. Climb aboard the Fun Fleet of Coeur d'Alene Cruises for a holiday tour of the lighted displays featuring over a million lights. Package includes round-trip bus trip, two nights at the Coeur d'Alene Resort, breakfast both mornings and a one-hour lake cruise. Depart Friday morning, Dec. 5, and stop at the Spokane Valley Mall for Christmas shopping, then it's off to Coeur d'Alene for your evening cruise. On Saturday, you can relax at the resort, pamper yourself at the spa, shop at additional shops close to the resort, take the bus back to Spokane for more shopping or hop on a shuttle that runs to the casino in Worley, Idaho. The cost per person based on double occupancy is \$193 for an economy room, \$215 for a deluxe room, and \$238 for a premier room. A \$50 non-refundable deposit per person is due as soon as possible to reserve your spot. E-mail Phyllis Roha for more information.
- Western Caribbean Cruise Dec. 7-14. Join us for a relaxing cruise to four ports in the Western Caribbean, home to crystal clear waters and white sand beaches perfect for sunning or snorkeling. Relax on Half Moon Cay, swim with stingrays and visit the Green Sea Turtle Farm at Grand Cayman. Snorkel or visit Mayan ruins in Cozumel. Take the famous Conch Tour Train in Key West. The price starts at \$355 per person plus current port charges and government fees (approximately \$200) and airfare. Contact Tricia Poland for more information. ◆



Newsbriefs

ScopeWriter training offered October through March

The Supply Chain Operations and Support organization will hold a series of hands-on training sessions for the ScopeWriter application software beginning in October and ending in March. ScopeWriter application software is

available to Fluor Hanford and CH2M HILL employees to assist them in preparing consistent and complete statements of work for subcontracted services.

Upon completion of the training, attendees will know the elements of a technically adequate statement of work, and how to use these elements to create a first-draft document in MS Word using the ScopeWriter application software.

The training will be offered from 7:30 to 10 a.m. in room 121 of 2430 Stevens Center on the following dates: Oct. 15, Oct. 29, Nov. 12, Dec. 3, Dec. 17, Jan. 7, Jan. 21, Feb. 4, Feb. 18, March 4, March 17 and March 31. Register for this training by sending an e-mail message stating your preferred training date to Peter_D_Braun@rl.gov, or call Braun at 376-3747.

October is Fire Prevention Month at Hanford

This year, the national recognition of Fire Prevention Week is Oct. 5-11. But at Hanford, we recognize the entire month of October as Fire Prevention Month. This year's theme, "Get Out – Stay Out," focuses on the importance of escape plans, designated meeting areas and not going back into the fire to retrieve anything.

Throughout October, Hanford Fire Department fire-fighters are available to share fire-safety information with Hanford employees. Work groups looking for safety-meeting topics in October may contact Martha Rice, 373-3955, to schedule presentations on fire safety. ◆



HANFORD REACH Page 23 September 22, 2003



Vanpools

Vanpool ads are run for two weeks. Ads must be resubmitted to run in subsequent issues of the *Hanford Reach*. The deadline for submission is Thursday, 10 days prior to publication.

Day and Zimmermann Protection Technology Hanford reminds employees to wear their badges while on site and be prepared to show them when passing through a barricade. Vehicle drivers are responsible for ensuring their passengers are badged prior to leaving their point of embarkation. A vehicle driver who transports an unbadged person through a barricade and the unbadged person will be issued Security Incident Notices and the unbadged person will be escorted off site. Re-entry is not allowed until a proper badge is obtained.

KENNEWICK

Express vanpool to 200E needs riders. Leaves from Albertson's on Clearwater and Edison and drops off in the vicinity of 2750, MO-384, WESF, and LEF. Contact **Scott** at 372-0473 or **Max** at 373-9161. 9/22

One rider is looking for a vanpool to 222-S Laboratory (200W) with a pick-up from the Columbia Center Mall Area or near Costco/Gage Blvd. Please call **Rampur Viswanath** at 376-9223 if you have room in your vanpool. 9/15

RICHLAND

Vanpool Express (with new van) to 200E needs several riders, 8x9s. Monthly rate as low as \$35. Leaves former Hanford bus lot (across from 2440 Stevens) at 6:25 a.m. and drops off at 2750-E local area. Will also pick up and drop off along route to and from bus lot: from Albany Ct. north on Alder, east on Bismark, north on McMurray, and north on Stevens Drive. Contact **Dave Hedengren** at 373-5094. 9/22

WEST RICHLAND

Van No. 200 is looking for riders, 8x9, from West Richland to 200E. Let us drive you to and from work, and you can pocket the money you'll save on your gas bill. Contact **Darlene** at 373-5266 or **Curt** at 373-7935. 9/22 ◆

Lost & Found

Found: an action figure toy — World Peacekeepers Airborne Trooper (Halo) — and complete accessories, on Sept. 10 at 9 p.m. on George Washington Way just behind Building 3621-D in the 300 Area. The box has not been opened. Call Linda Leitenberg-Bartlett at 373-2748 to claim this toy.